



Health & Harmony Massage Therapy

~ Where Healing Begins ~

Cancellation Policy

We understand that unanticipated events happen occasionally in everyone's life. In our desire to be effective and fair to all clients, the following policies are honored:

No Shows and Cancellations

Please understand that other clients may be competing for your appointment time. In order to be courteous to them and to me, please give 24-hour notice of cancellations. Except for emergency situations, missing an appointment without proper notification may result in a \$25 fee assessed to your account. All fees must be paid before another appointment will be scheduled.

Late Arrivals

If you arrive late, your session may be shortened in order to accommodate others whose appointments follow yours. Depending upon how late you arrive, your therapist will then determine if there is enough time remaining to start a treatment. Regardless of the length of the treatment actually given, you will be responsible for the "full" session. Out of respect and consideration to your therapist and other customers, please plan accordingly and be on time.

We look forward to serving you!

Client Signature _____ Date _____